resideo

Introducing the First Alert App

The Ultimate Tool for Smart Home Control

A brand homeowners recognize and trust for safety and reliability, the First Alert app combines thermostats, water leak detection/protection and video solutions. The app provides a seamless experience that empowers homeowners with the ability to simplify management of the connected home - all in the palm of their hands.



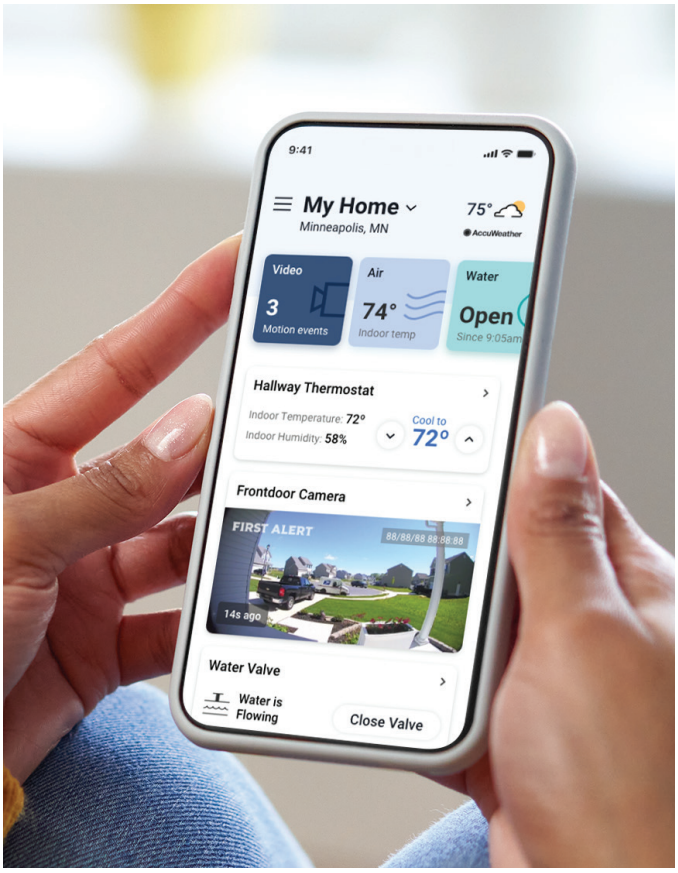
Key Benefits for Homeowners

Innovative Interface
Intuitive design allows for easy navigation and control of the devices, helping to manage and stay up-to-date on the home or business.

Improved Connectivity
Connect multiple devices across our family of brands. Our app bridges the gap, allowing the customer to take control.

Whole Home Monitoring
Access solutions for home comfort, safety, water leak detection, and video – all in one app.

Smart Home Partners
Integrate with preferred smart home platforms for the ultimate convenience and control.



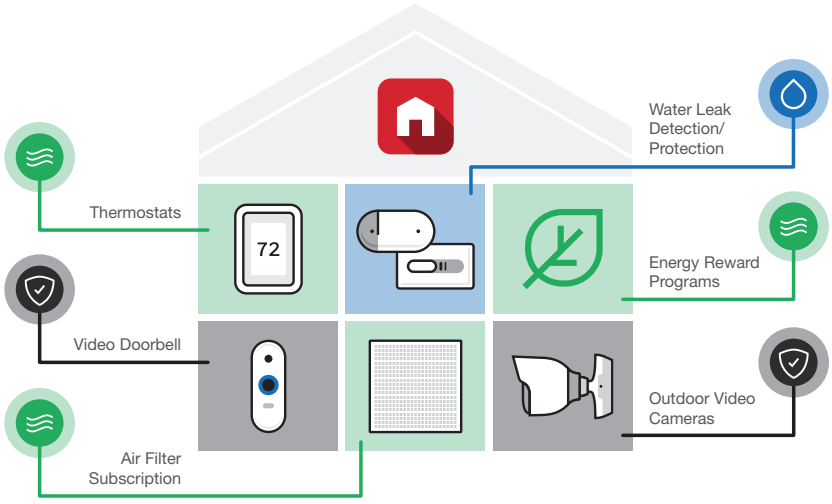
Users and Devices

To start, homeowners will be able to control the following Resideo family devices with the app:

- **T Series Wi-Fi Thermostats**
- **Resideo L1 Wi-Fi Water Leak & Freeze Detectors**
- **First Alert L2 Wi-Fi Water Sensor and Switches**
- **Resideo L5 Wi-Fi Whole Home Water Shutoffs**
- **First Alert VX1 Video Doorbells**
- **First Alert VX3 Outdoor Cameras**

Only new users (i.e., homeowners who don't have a Resideo account) will be able to use the First Alert app; existing users will continue to use the Resideo app. Note: If you use the Resideo Pro app to support installations, be sure version 1.28 or higher is installed to ensure the invite process directs homeowners to the First Alert app.

Throughout the year, more devices will become compatible with the First Alert app and existing users of the Resideo app will transition to this new platform. Stay tuned for updates and new features that will continually enhance the app's capabilities and user experience.



Key Benefits for HVAC Contractors

The First Alert app is more than just a tool for homeowners; it's a powerful asset for HVAC contractors. Here's why:

Incremental Revenue Opportunities
The inclusion of video solutions (doorbell and outdoor camera) in the app means you'll have the opportunity to install additional smart home devices, boosting your incremental revenue potential.

Differentiation in a Competitive Market
Offering thermostats, water leak detection/protection, and video solutions that can be controlled by one app can help you stand out from the competition, enhance your reputation, and attract tech-savvy customers.

Long-term Engagement
The ability to control home comfort and regularly view videos will keep homeowners engaged with the app and your business. And with Pro-IQ™ Essentials, your logo and contact information are easily accessible in the app, making it easy for customers to reach you when in need of service.

Simplified Installation & Handoff
With easy installation, smooth homeowner handoffs, and just one app to direct customers to, the app helps with time savings, allowing you to focus on revenue-driving installations, repairs, and other services.

Enhanced Customer Relationships
The app helps position you as a forward-thinking contractor, fostering trust and loyalty. And simplifying smart home control can lead to increased customer satisfaction with your services.



Learn More

To learn more about the app by scanning this QR code or visiting resideo.com/pro/firstalertapp. You can also download the app from the App Store or Google Play.

Download on the App Store

GET IT ON Google Play

The First Alert app is designed to streamline home management for your customers and enhance your service offerings. Be the first to offer this game-changing solution and experience its benefits in growing your business.

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